

# Palsonic

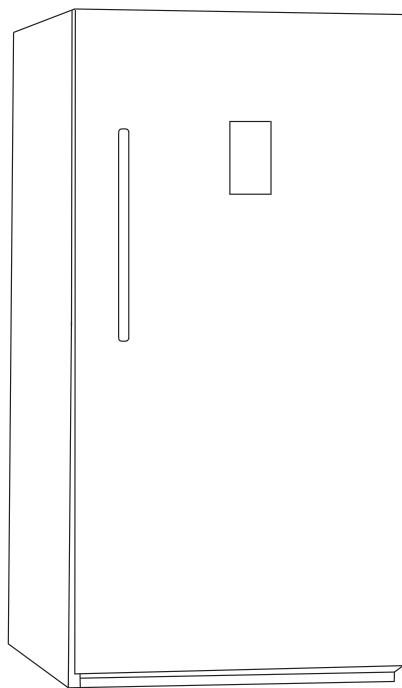
The AUSTRALIAN Company

## User's Manual

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### **PW418SFZR**

418 Litre Frost Free Switchable /  
Hybrid Refrigerator or Freezer



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# 1 Safety warnings

## 1.1 Warning



Warning: risk of fire / flammable materials

### RECOMMENDATIONS:

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.

For EN standard: This appliance can be used by children aged from 8 years and above and persons with reduce physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

For IEC standards: This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.

**WARNING:** Risk of fire / flammable materials.

**WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

**WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

**WARNING:** Do not damage the refrigerant circuit.

**WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

**WARNING:** Please abandon the refrigerator according to local regulators for it use flammable blowing gas and refrigerant.

Do not use extension cords or ungrounded (two prong) adapters

**DANGER:** Risk of child entrapment. Before you throw away your old refrigerator or freezer:

–Take off the doors




–Leave the shelves in place so that children may not easily climb inside

The refrigerator must be disconnected from the source of electrical supply before attempting the installation of accessory

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable.

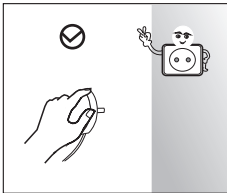
Therefore, when the refrigerator is scraped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

## 1.2 Meaning of safety warning symbols

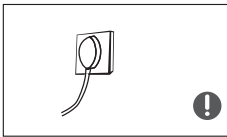
	This is a prohibition symbol. Any inobservance with instructions marked with this symbol may result in damage to the product or endanger the personal safety of the user.
	This is a warning symbol. It is required to operate in strict observance of instructions marked with this symbol; or otherwise damage to the product or personal injury may be caused.
	This is a cautioning symbol. Instructions marked with this symbol require special caution. Insufficient caution may result in slight or moderate injury, or damage to the product.

This manual contains lots of important safety information which shall be observed by the users.

## 1.3 Electricity related warnings



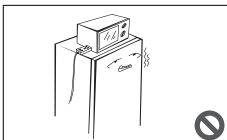
- Do not pull the power cord when pulling the power plug of the refrigerator. Please firmly grasp the plug and pull out it from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.



- Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances. The power plug should be firmly contacted with the socket or else fires might be caused.
- Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.

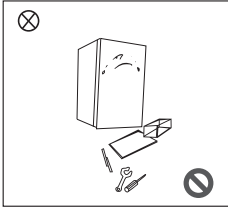


- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases. Do not unplug the refrigerator and other electrical appliances considering that spark may cause a fire.

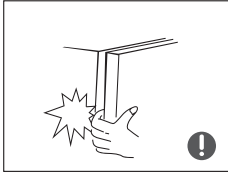


- Do not use electrical appliances on the top of the appliance, unless they are of the type recommended by the manufacturer.

## 1.4 Warnings for using



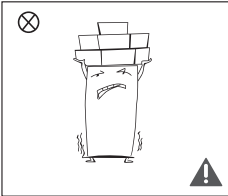
- Do not arbitrarily disassemble or reconstruct the refrigerator, nor damage the refrigerant circuit; maintenance of the appliance must be conducted by a specialist
- Damaged power cord must be replaced by the manufacturer, its maintenance department or related professionals in order to avoid danger.



- The gaps between refrigerator doors and between doors and refrigerator body are small, be noted not to put your hand in these areas to prevent from squeezing the finger. Please be gentle when close the refrigerator door to avoid falling articles.
- Do not pick foods or containers with wet hands in the freezing chamber when the refrigerator is running, especially metal containers in order to avoid frostbite.

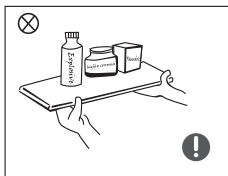


- Do not allow any child to get into or climb the refrigerator; otherwise suffocation or falling injury of the child may be caused.

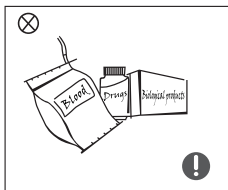


- Do not place heavy objects on the top of the refrigerator considering that objectives may fall when close or open the door, and accidental injuries might be caused.
- Please pull out the plug in case of power failure or cleaning. Do not connect the refrigerator to power supply within five minutes to prevent damages to the compressor due to successive starts.

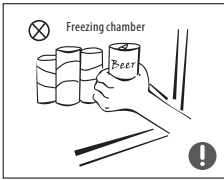
## 1.5 Warnings for placement



- Do not put flammable, explosive, volatile and highly corrosive items in the refrigerator to prevent damages to the product or fire accidents.
- Do not place flammable items near the refrigerator to avoid fires.



- The refrigerator is intended for household use, such as storage of foods; it shall not be used for other purposes, such as storage of blood, drugs or biological products, etc.



- Do not store beer, beverage or other fluid contained in bottles or enclosed containers in the freezing chamber of the refrigerator; otherwise the bottles or enclosed containers may crack due to freezing to cause damages.

### 1.6 Warnings for energy

- 1) Refrigerating appliances might not operate consistently (possibility of defrosting of contents or temperature becoming too warm in the frozen food compartment) when sited for an extended period of time below the cold end of the range of temperatures for which the refrigerating appliance is designed.
- 2) The fact that effervescent drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets, and that some products such as water ices should not be consumed too cold;
- 3) The need to not exceed the storage time(s) recommended by the food manufacturers for any kind of food and particularly for commercially quick-frozen food in food-freezer and frozen-food storage compartments or cabinets;
- 4) The precautions necessary to prevent an undue rise in the temperature of the frozen food while defrosting the refrigerating appliance, such as wrapping the frozen food in several layers of newspaper.
- 5) The fact that a rise in temperature of the frozen food during manual defrosting, maintenance or cleaning could shorten the storage life.
- 6) The necessity that, for doors or lids fitted with locks and keys, the keys be kept out of the reach of children and not in the vicinity of the refrigerating appliance, in order to prevent children from being locked inside

### 1.7 Warnings for disposal

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is scraped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.



When the refrigerator is scraped, disassemble the doors, and remove gasket of door and shelves; put the doors and shelves in a proper place, so as to prevent trapping of any child.

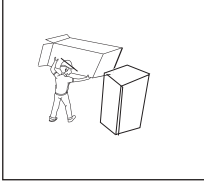


Correct Disposal of this product:

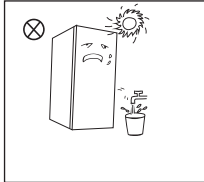
This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

## 2 Proper use of refrigerator

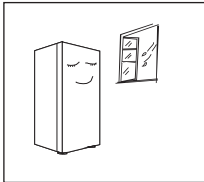
### 2.1 Placement



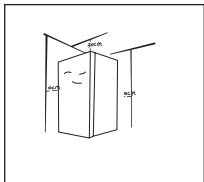
- Before use, remove all packing materials, including bottom cushions, foam pads and tapes inside of the refrigerator; tear off the protective film on the doors and the refrigerator body.



- Keep away from heat and avoid direct sunlight. Do not place the freezer in moist or watery places to prevent rust or reduction of insulating effect.
- Do not spray or wash the refrigerator; do not put the refrigerator in moist places easy to be splashed with water so as not to affect the electrical insulation properties of the refrigerator.




- The refrigerator is placed in a well-ventilated indoor place; the ground shall be flat, and sturdy (rotate left or right to adjust the wheel for levelling if unstable).

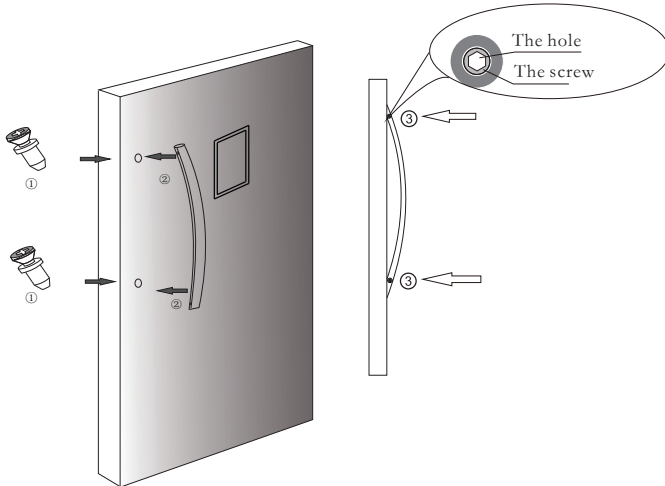


- The top space of the refrigerator shall be greater than 30cm, and The refrigerator should be placed against a wall with a free distance more than 10cm to facilitate heat dissipation.

## 2.2 Door handle installation

precautions shall be taken to prevent fall of the handle from causing any personal injury.

List of tools to be provided by the user	
	Cross screwdriver



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

Explanatory notes:

- ① Bolt                                      ② Bolt hole                                      ③ Handle screw

Installation procedures:

1. take out bolt ① from accessory bag, then use cross screwdriver to fix the bolt ① into the bolt hole ② of refrigerator doors.
2. put the handle on the door through the bolt ①, and make sure the handle contact the door surface closely.
3. fix the handle by rotating the handle screw ③ to the end, then to shake the handle for verifying if it already be fixed tightly.

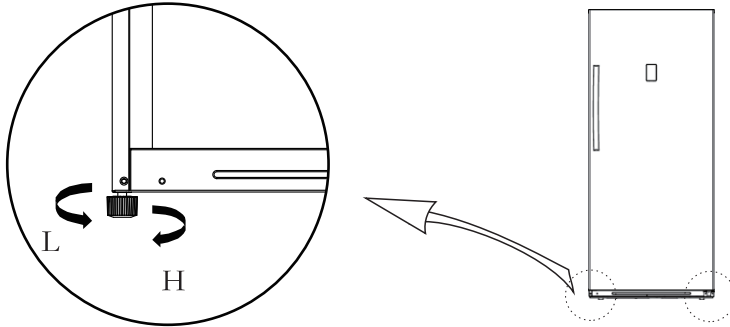


## 2.3 Leveling feet

### 1) Precautions before operation:

Before operation of accessories, it shall be ensured that the refrigerator is disconnected from power. Before adjusting the leveling feet, precautions shall be taken to prevent any personal injury.

### 2) Schematic diagram of the leveling feet



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

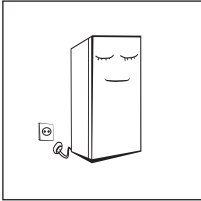
### 3) Adjusting procedures:

- a. Turn the feet clockwise to raise the refrigerator;
- b. Turn the feet counterclockwise to lower the refrigerator;
- c. Adjust the right and left feet based on the procedures above to a horizontal level.

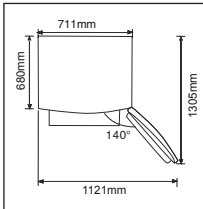
## 2.4 Changing the Light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

## 2.5 Starting



- Before initial start, keep the refrigerator still for half an hour before connecting it to power supply.
- Before putting any fresh or frozen foods, the refrigerator shall have run for 2-3 hours, or for above 4 hours in summer when the ambient temperature is high.



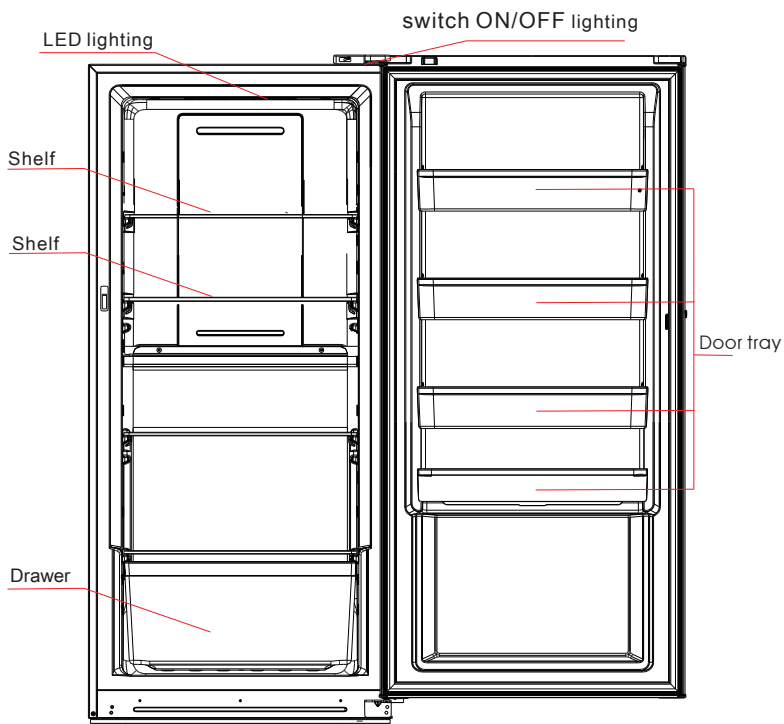
- Spare enough space for convenient opening of the doors and drawers.
- The picture is only for reference. The actual configuration will depend on the physical product or statement by the distributor

## 2.6 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

## 3 Structure and functions

### 3.1 Key components



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

#### Refrigerator

- The refrigerator is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term.
- Cooking foods shall not be put in the refrigerating chamber until cooled to room temperature.
- Foods are recommended to be sealed up before putting into the refrigerator.

#### Freezer

- The freezer may keep food fresh for a long time and it is mainly used to store frozen foods and making ice.
- The freezing chamber is suitable for storage of meat, fish, rice balls and other foods not to be consumed in short term.
- Chunks of meat are preferably to be divided into small pieces for easy access. Please be noted food shall be consumed within the shelf time.

The appliance has the function of refrigerator -freezer transition, by operating on display panel, end-consumers could select refrigerator or freezer in accordance with their requirement.

### 3.2 Functions



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

#### 1、Indicator





- ①Hi-Temp(High temperature alarm)
- ②Door Open(Door keep open for 300 seconds alarm )

#### 2、Button




- A.Quick Freeze button
- B.Lock button
- C.Freezer& Refrigerator conversion button
- D.Temperature setting ⏴ down
- E.Temperature setting ⏵ up

#### 3、Function



##### ●Freezer& Refrigerator conversion

Long press  for 3s, then the upper point  shines with a beep, the appliance runs as a freezer.  
 Long press  for another 3s, then the upper point goes out and the low point  shines with a beep, the appliance runs as a refrigerator.




##### ●Quick Freeze Function setting

Press  to enter Quick Freeze Mode, then icon of snowflake  shines.press  again to exit the Quick Freeze Mode. if the internal temperature < -25°C, it will exit Quick Freeze Mode automatically after 3 hours, if the internal temp. can not reach -25°C, it will exit Quick Freeze Mode automatically after 24 hours.


##### ●Centigrade-Fahrenheit conversion

Long press  and  at same time for 3s until a beep, to change the temperature display. The default refrigerating and freezing temperature is 5°C (41°F)/-18°C (0°F).The temperature range of Freezer is -12°C~-24°C(10°F~-11°F). The temperature range of Refrigerator is 2°C~8°C (35°F~46°F).


##### ●Door open alert

Open the door, the blue point  is on, close the door, the blue point  is off. If the door is open over 300s while running, then the door open alert is activated and the blue point  blink with buzzing.

●High temp. alert



In refrigerator mode, if the inside temperature is over 59F(15℃) for 36 hours, then the high temperature alert is activated with the blue point  blink and buzzing for 10s,and it will buzz for 10s every 30 minutes.



If the temperature reach below 54 F(12℃) , the High Temperature Alert will exit. Or press any button to cancel this alert.



In freezer mode, if the inside temperature is over 18 F(-8 ℃) for 36 hours, then the high temperature alert is activated with the blue point  blink and buzzing for 10s,and it will buzz for 10s every 30 minutes.

If the temperature reach below 10 F(-12℃) , the High Temperature Alert will exit. Or press any button to cancel this alert.


●Lock

Press B for 3s, enter into lock status, icon  is on with a beep. Then press it for another 3s to unlock it, icon  is off with a beep.

●Temp  

Press  to drop the temperature. Press  to rise the Temperature.

●Reset

Press B and  at the same time for 3s until a beep for mainboard reset. Then all the variables of mainboard will be initialized (except the variables stored in the EEPROM). The display will be fully lighted for 3s just like the freezer is powered on for the first time. While resetting, if the compressor is running, it will pause for 5 minutes then run again.

Please contact the after-sales Service Department of the Company or professionals to deal with the faults.

Fault Code	Fault Description
E2	Temperature sensor failure of freezing chamber
E5	Failure of defrosting sensor in freezing chamber
E6	Communication error
E7	Failure of ambient temperature sensor

## 4. Maintenance and care of the appliance

### 4.1 Overall cleaning

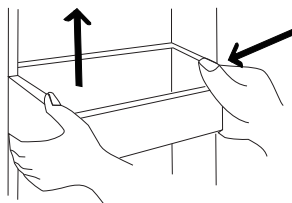
- Dusts behind the refrigerator and on the ground shall be timely cleaned to improve the cooling effect and energy saving. The interior of the refrigerator should be cleaned regularly to avoid odor. Soft towels or sponge dipped in water and non-corrosive neutral detergents are suggested for cleaning. The freezer shall be finally cleaned with clean water and dry cloth. Open the door for natural drying before the power is turned on.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes, organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items clean refrigerator considering that this may damage the fridge surface and interior.
- Do not rinse with water so as not to affect the electrical insulation properties.



⚠ Please unplug the refrigerator for defrost and cleaning.

### 4.2 Cleaning of door tray

- According to the direction arrow in the figure below, use right hand to squeeze the tray, and push it upward, then you can take it out.
- After washing the tray having been taken out, According to remove the reverse direction can be installed up



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

### 4.3 Defrosting

- The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

### 4.4 Out of operation

- Power failure: In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.
- Long-time nonuse: The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.
- Moving: Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and fix them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

⚠ The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired

## 5 Trouble shooting

5.1 You may try to solve the following simple problems by yourself.  
If them cannot be solved, please contact the after-sales department.

Failed operation	<p>Check whether the appliance is connected to power or whether the plug is in well contact</p> <p>Check whether the voltage is too low</p> <p>Check whether there is a power failure or partial circuits have tripped</p>
Odor	<p>Odorous foods shall be tightly wrapped</p> <p>Check whether there is any rotten food</p> <p>Clean the inside of the refrigerator</p>
Long-time operation of the compressor	<p>Long operation of the refrigerator is normal in summer when the ambient temperature is high</p> <p>It is not suggestible having too much food in the appliance at the same time</p> <p>Food shall get cool before being put into the appliance</p> <p>The doors are opened too frequently</p>
Light fails to get lit	<p>Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged</p> <p>Have the light replaced by a specialist</p>
Doors cannot be properly closed	<p>The door is stuck by food packages Too much food is placed</p> <p>The refrigerator is tilted</p>
Loud noise	<p>Check whether the floor is level and whether the refrigerator is placed stably</p> <p>Check whether accessories are placed at proper locations</p>
Door seal fails to be tight	<p>Remove foreign matters on the door seal</p> <p>Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)</p>
Water pan overflows	<p>There is too much food in the chamber or food stored contains too much water, resulting in heavy defrosting</p> <p>The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting</p>
Hot housing	<p>Heat dissipation of the built-in condenser via the housing, which is normal</p> <p>When housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation</p>
Surface condensation	<p>Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.</p>
Abnormal noise	<p>Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.</p> <p>Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.</p>

# **Palsonic**

The AUSTRALIAN Company

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